

# QUESTBACK ESSENTIALS SPRING 2020 RELEASE

## PART #1



LONDON/OSLO, MARCH (V35)



# ADMIN – brand new FOLDER MANAGER

**Account Information**

Your account has 20 available user(s) and 8 user(s) registered

Company/Organisation Name: QUESTBACK\_DEMO

Company/Organisation Username: [Company/Organisation Username]

Account Admin: Questback Demo

**MANAGERS**

QUESTS

CONTACTS

NPS™

MEDIA MANAGER

THEME MANAGER

GDPR STATEMENT MANAGER

**832 INVITATIONS**

**753 RESPONSES**

**91% RESPONSE RATE**

**FOLDER MANAGER**

**FOLDER MANAGER**

Folder Manager you have access and permissions to all folders and folder functionalities, for the purpose of having complete control of your account folder structure. [Read more in-depth on how to use Folder manager here](#)

NEW FOLDER DELETE

0 selected

<input type="checkbox"/>	STATUS	FOLDER NAME	FOLDER PATH	QUEST COUNT	OWNER	DESCRIPTION
<input type="checkbox"/>	PRIVATE	Audun Stuland	Audun Stuland	4	Audun Stuland	
<input type="checkbox"/>	SHARED	Customers	Customers	0	Questback Demo	
<input type="checkbox"/>	SHARED	DEMO - LIVE	DEMO - LIVE	2	Questback Demo	
<input type="checkbox"/>	SHARED	DEMO	DEMO	76	Questback Demo	
<input type="checkbox"/>	SHARED	Employee Touchpoints	Employee Touchpoints	3	Questback Demo	
<input type="checkbox"/>	PRIVATE	Essentials FAQ's	Essentials FAQ's	1	Questback Demo	To use for creating new FAQ's for the Community
<input type="checkbox"/>	PRIVATE	External	External	0	Questback Demo	

Select columns

## WHY

We aim to provide a feedback solution that allows our customers to have a complete overview and full control over all their feedback works.

De-centralized usage by business users and centralized control are to go hand-in-hand, allowing and boosting feedback work across the entire organization in a secure and approved environment.

## WHAT

Our brand-new **FOLDER MANAGER** features:

- Available to the user assigned as “Account Admin”, it offers a complete overview of all available folder in the account and allows the account admin to take full control.
- Interactive grid with flexible selection of columns and full access to the settings of all folders, to control and define access rights, ownership and labels.
- Available as add-on custom settings (\*):
  - Access to Folder Manager for selected/additional (super)users
  - Option to disable the right to create own new folders, for selected user or user groups.

## BENEFITS

- Corporate control in larger accounts, with centralized folder management.
- Complete overview over all feedback activities for selected admin users.
- Optional custom settings to meet specific customer requirements.
- Simple, Powerful and Secure Feedback work across the entire organization.